

STATE OF SOUTH CAROLINA

(Caption of Case)

Application of Palmetto Wastewater  
Reclamation, LLC (Alpine Utilities  
and Woodland Utilities Service  
Areas) for Adjustment of Rates and  
Charges (Letter of Intent)

249496  
BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER SHEET

DOCKET/NDI

NUMBER: 2014 - 69 - S

(Please type or print)

Submitted by: Jeffrey Nelson

SC Bar Number: 12973

Address: 1401 Main Street

Telephone: (803) 737-0823

Suite 900

Fax:

Columbia SC 29201

Other:

Email: jnelson@regstaff.sc.gov

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda  
expeditiously

☐ Other:

INDUSTRY (Check one)

- ☐ Electric  
☐ Electric/Gas  
☐ Electric/Telecommunications  
☐ Electric/Water  
☐ Electric/Water/Telecom.  
☐ Electric/Water/Sewer  
☐ Gas  
☐ Railroad  
☒ Sewer  
☐ Telecommunications  
☐ Transportation  
☐ Water  
☐ Water/Sewer  
☐ Administrative Matter  
☐ Other:

NATURE OF ACTION (Check all that apply)

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Affidavit                 | <input type="checkbox"/> Letter                            | <input type="checkbox"/> Request                   |
| <input type="checkbox"/> Agreement                 | <input type="checkbox"/> Memorandum                        | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer                    | <input type="checkbox"/> Motion                            | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review          | <input type="checkbox"/> Objection                         | <input type="checkbox"/> Resale Agreement          |
| <input type="checkbox"/> Application               | <input type="checkbox"/> Petition                          | <input type="checkbox"/> Resale Amendment          |
| <input type="checkbox"/> Brief                     | <input type="checkbox"/> Petition for Reconsideration      | <input type="checkbox"/> Reservation Letter        |
| <input type="checkbox"/> Certificate               | <input type="checkbox"/> Petition for Rulemaking           | <input type="checkbox"/> Response                  |
| <input type="checkbox"/> Comments                  | <input type="checkbox"/> Petition for Rule to Show Cause   | <input type="checkbox"/> Response to Discovery     |
| <input type="checkbox"/> Complaint                 | <input type="checkbox"/> Petition to Intervene             | <input type="checkbox"/> Return to Petition        |
| <input type="checkbox"/> Consent Order             | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation               |
| <input type="checkbox"/> Discovery                 | <input type="checkbox"/> Prefiled Testimony                | <input type="checkbox"/> Subpoena                  |
| <input type="checkbox"/> Exhibit                   | <input type="checkbox"/> Promotion                         | <input type="checkbox"/> Tariff                    |
| <input type="checkbox"/> Expedited Consideration   | <input type="checkbox"/> Proposed Order                    | <input type="checkbox"/> Other:                    |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest                           |  |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit             |  |
| <input type="checkbox"/> Late-Filed Exhibit        | <input type="checkbox"/> Report                            |  |

C. DUKES SCOTT  
EXECUTIVE DIRECTOR

1401 Main Street, Suite 900  
Columbia, SC 29204



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Fax: (803) 737-0801

DAN LARNETT  
CHIEF OF STATE

[jnelson@regstaff.sc.gov](mailto:jnelson@regstaff.sc.gov)

*Jeffrey M. Nelson*  
Counsel for ORS

March 14, 2014

**VIA ELECTRONIC FILING**

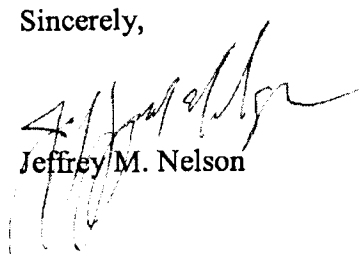
Jocelyn G. Boyd, Esquire  
Chief Clerk & Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

Re: Application of Palmetto Wastewater Reclamation, LLC (Alpine Utilities and Woodland Utilities Service Areas) for Adjustment of Rates and Charges  
**Docket No. 2014-69-S**

Dear Ms. Boyd:

Enclosed please find three (3) letters of protest the South Carolina Office of Regulatory Staff ("ORS") received from interested consumers in the above referenced matter. A review of the protest letters on the Public Service Commission of South Carolina's ("Commission") website for this docket shows no filing from these consumers. By this letter, ORS is providing them so that they may be added to the consumer comments posted on the Commission's website.

Sincerely,

  
Jeffrey M. Nelson

Enclosure

cc: John M.S. Hoefer, Esquire (via e-mail)

Home (<http://www.psc.sc.gov>) / Forms (Index) / Formal Complaint

## Formal Complaint

Date

3/10/2014

Complainant or Legal Representative Information: \* Required Fields

Name

Naomi E. Hall

Firm (if applicable)

N/A

Mailing Address

City

SC

State

803

Phone

E-mail

Name of Utility Involved in  
ComplaintPalmetto Wastewater Reclamation, LLC  
Elgin, South Carolina 29045-8140

Type of Complaint (check appropriate box below.)

☐ Billing Error/Adjustments☐ Meter Issue☐ Payment Arrangements☐ Deposits and Credit Establishment☐ Service Issue☐ Disconnection of Service Water Quality☐ Wrong Rate☐ Line Extension Issue☐ Refusal to Connect Service☒ Other (be specific)

I am against a rate increase since we just had an increase in wastewater services. 2013

Have you contacted the Office of Regulatory Staff (ORS)? ☒ Yes ☐ No

Name of ORS Contact Ms. Alveray

Concise Statement of Facts/Complaint: (This section must be completed. Attach additional information to this page if necessary.)

I attended a meeting in 2013 with Rick Melcher Palmetto Wastewater, Presiding over this meeting at the Doubletree Hotel Bush River Road Columbia, SC. I stood up and asked the question "if we receive a rate increase now will there ever be another increase in the future. He, Rick Melcher, stated in front of the meeting that it would not be another increase ever.

Relief Requested: (This section must be completed. Attach additional information to this page if necessary.)

I am requesting no increase in the rate because we just had an increase and Rick Melcher's statement of "no increase ever"

County

Richland

## Attachment to Complaint Form

Complete below only if your complaint involves AT&T.

Was your AT&T service activated after September 30, 2009?

☒ Yes ☐ No

Does your bill from AT&T include monthly charges for any of the following services?

- ☐ AT&T Internet Access Service (dial-up or DSL)
- ☐ AT&T Wireless Service
- ☐ AT&T U-verse Service
- ☐ Caller ID
- ☐ Complete Choice
- ☐ Preferred Pack
- ☐ Long distance service provided by any AT&T company

Send

Reset

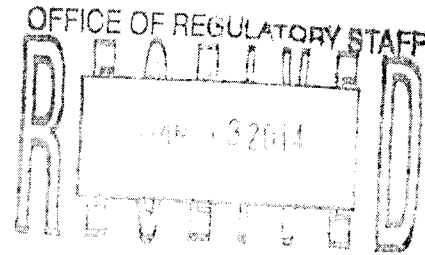
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## Formal Complaint

Date 3/10/2014



Complainant or Legal Representative Information: \* Required Fields

Name Vincent A. Vayr  
Firm (if applicable) N/A  
Mailing Address S. E.  
City S.C. State 403 Phone  
E-mail

Name of Utility Involved in Complaint PWR - Woodland

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.)

- ☐ Billing Error/Adjustments  
☐ Meter Issue  
☐ Payment Arrangements  
☐ Deposits and Credit Establishment  
☐ Service Issue  
☐ Disconnection of Service Water Quality  
☐ Wrong Rate  
☐ Line Extension Issue  
☐ Refusal to Connect Service  
☒ Other (be specific)

I'm against any raise for this company. They inspected the septic before

Have you contacted the Office of Regulatory Staff (ORS)? ☐ Yes ☒ No Name of ORS Contact

They purchased it, they knew the cost and now they want to raise our rates through 3/10/2014  
The roof, then probably sell out, and make another large profit at our expense.

Concise Statement of Facts/Complaint: (This section must be completed. Attach additional information to this page if necessary.)

I'm against any rate increase for this Company. They Inspected the septic system before Purchase. They new the cost and they want to raise or rates Throush the roof. They They Probably sell out, And make another large Profit at our expence.

Relief Requested: (This section must be completed. Attach additional information to this page if necessary.)

No Rate increase 5 years. Then I would allow Cost of Living Raise, only, . .

County

Lexington

### Attachment to Complaint Form

Complete below only if your complaint involves AT&T.

Was your AT&T service activated after September 30, 2009? ☐ Yes ☐ No

Does your bill from AT&T include monthly charges for any of the following services?

- ☐ AT&T Internet Access Service (dial-up or DSL)
- ☐ AT&T Wireless Service
- ☐ AT&T U-verse Service
- ☐ Caller ID
- ☐ Complete Choice
- ☐ Preferred Pack
- ☐ Long distance service provided by any AT&T company

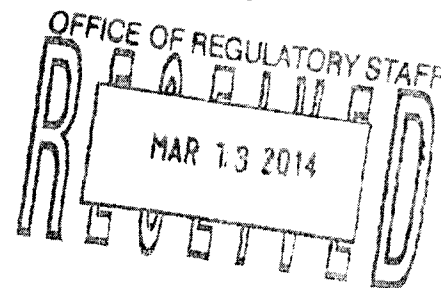
Send

Reset

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## Formal Complaint

Date

3/10/2014

Complainant or Legal Representative Information: \* Required Fields

Name

Sandra Sheppard

Firm (if applicable)

N/A

Mailing Address

City

C

State

S.C.

Zip

29210

Phone

71

E-mail

Name of Utility Involved in Complaint

Palmetto Wastewater Reclamation - alpine

Type of Complaint (check appropriate box below.)

☐ Billing Error/Adjustments☐ Meter Issue☐ Payment Arrangements☐ Deposits and Credit Establishment☐ Service Issue☐ Disconnection of Service Water Quality☐ Wrong Rate☐ Line Extension Issue☐ Refusal to Connect Service☒ Other (be specific)I am against another rate increase - they received an increase in Feb-2013

Have you contacted the Office of Regulatory Staff (ORS)?

☐ Yes☒ No

Name of ORS Contact

Concise Statement of Facts/Complaint: (This section must be completed. Attach additional information to this page if necessary.)

*I attended a Meeting - Town Hall Meeting - Thursday March 6, 2014  
at Ashland United Methodist Church at 0700 PM  
2600 Ashland Road, Columbia, S.C. 29210*

Relief Requested: (This section must be completed. Attach additional information to this page if necessary.)

*I am against another rate increase - just received an  
increase in Feb-2013-*

County

*Richland*

### Attachment to Complaint Form

Complete below only if your complaint involves AT&T.

*N/A*

Was your AT&T service activated after September 30, 2009?

☒ Yes ☐ No

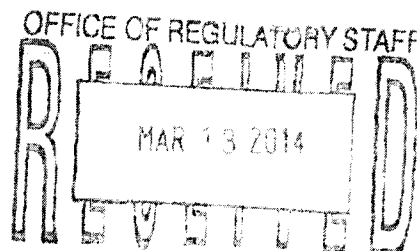
Does your bill from AT&T include monthly charges for any of the following services?

- ☐ AT&T Internet Access Service (dial-up or DSL)
- ☐ AT&T Wireless Service
- ☐ AT&T U-verse Service
- ☐ Caller ID
- ☐ Complete Choice
- ☐ Preferred Pack
- ☐ Long distance service provided by any AT&T company

Send

Reset

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